

**Scheme S2a.** Interview script for Norwegian older patients.

*Preliminary questions*

1. How has your experience with nursing home care been?
2. Do you think they somehow treat you differently because of your age?
  - a. [Yes] In which terms?
  - b. [No] Why not? **Reasons.**

*Appointments*

3. When arranging an appointment, do nurses take you into account to establish the time slot for visits? [*care organisation*]

*Nursing care services*

4. Do you think the nursing care services you receive are those you really need? [*convenience*]
  - a. [Yes] Do you receive those nursing care services when you need them? [*timely*]
  - b. [No] Why not? **Reasons.**
5. Have you expressed your opinion regarding the nursing care services you receive or the treatment you take?
  - a. [Yes] In which situations?
  - b. [No] Why not? **Reasons.**

*Nursing home visits*

1. Do the nursing home visits adapt to your daily life/ lifestyle? [*balance*]
2. Do you consider the nurses to spend the necessary time you need with you? [*dedication*]
  - a. In case of not: **Reasons.**
3. Do the nurses attend to any extra tasks you ask them in case of need?
  - a. In case of not: **Reasons.**

*Preferences expression and shared decision-making situations*

1. Have you chosen something or decided something regarding your care?

- a. [Yes] In which situations?
  - i. Have you been able to do that the way you wanted to? [*coincidence*]
- b. [No] Why not? **Reasons.**

#### *Active participation situations*

1. What is for you "to engage in your care"?
2. Do you think you engage as a patient in the nursing care services you receive?
  - a. [Yes] In which situations?
    - a. Did you want to engage then? And in that way? [*coincidence*]
  - b. [No] Why not? **Reasons.**

#### *Professional behaviours*

1. When you have any preference or think about something related to your health condition: how is it to tell the nurses?
  - a. [If easy] How do you do it?
  - b. [If difficult] Why? **Reasons.**
2. Do you think the nurses listen to you if you want to share something with them?
  - a. [Yes] Do the nurses follow your decision to be made?
  - b. [No] **Reasons.**
3. Do the nurses do everything for you or encourage you to do something regarding your care? [*taking advantage of capabilities*]

**Scheme S2b.** Interview script for Spanish migrant nurses.

*Preliminary questions*

1. How has your experience with nursing home care been?
2. Do you think you somehow treat older patients differently?
  - a. [Yes] In which terms?
  - b. [No] Why not? **Reasons.**

*Appointments*

3. When arranging an appointment, do you consider the older patient to establish the time slot for visits? [*care organisation*]

*Nursing care services*

4. Do you think the nursing care services you give are those the older patients really need? [*convenience*]
  - a. [Yes] Do you think you give those nursing care services when they need them? [*timely*]
  - b. [No] Why not? **Reasons.**
5. Have you allowed the older person to give their opinion regarding the nursing care services you provide or the treatment they receive?
  - a. [Yes] In which situations?
  - b. [No] Why not? **Reasons.**

*Nursing home visits*

6. Do nursing home visits adapt to older patients' daily life/lifestyles? [*balance*]
7. Do you consider you spend the necessary time older patients need with them? [*dedication*]
  - a. In case of not: **Reasons.**
8. Do you attend to any extra tasks older patients ask you in case of need?
  - a. In case of not: **Reasons.**

*Preferences expression and shared decision-making situations*

9. Have you allowed older patients to choose or decide about their care?

c. [Yes] In which situations?

i. Have they been able to do that the way they wanted to? [*coincidence*]

d. [No] Why not? **Reasons.**

#### *Active participation situations*

10. What is for you "to engage in care"?

11. Do you think older patients engage in your nursing care services?

c. [Yes] In which situations?

a. Do you think they wanted to engage then? And in that way? [*coincidence*]

d. [No] Why not? **Reasons.**

#### *Professional behaviours*

12. How do you think it is for older patients to tell you something?

a. [If easy] How do they do it?

b. [If difficult] Why? **Reasons.**

13. Do you think you listen to older patients when they want to share something with you?

a. [Yes] Do you follow their decision to be made?

b. [No] **Reasons.**

14. Do you do everything for the older patient or encourage them to do something regarding their care?

[*taking advantage of capabilities*]

#### *Cultural experience*

15. From a cultural point of view, what has this experience meant to you? [personal/ work level]

16. Do you think that the fact of being Spanish has influenced something in this experience?

a. [Yes] **Reasons.**

b. [No] **Reasons.**